



MARBLEFORM™ PRODUCTS LIMITED WARRANTY

Claybrook products are warranted to be free of defects in material and workmanship during normal use for a period of 5 years from the date of original purchase of the products.

Gloss reduction, scratching, staining and acidic or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. This warranty applies to products installed worldwide according to recommended installation guidelines.

This warranty shall not apply to:

- Damage caused by accident, misuse, alterations, modifications, improper handling, or abuse.
- Installation, care, maintenance, and cleaning not in accordance with Claybrook procedures or guidelines.
- Minor variations in color, shading and dimension may result as it is a fully hand polished product which is mainly made of recycled stone mixed with resin.

In no event shall the liability of Claybrook exceed the purchase price of the product.

If you believe that you have a warranty claim, please contact your local Dealer, or write to Claybrook at info@claybrookinteriors.com Please provide proof of purchase (original sales receipt) with all warranty claims.

MARBLEFORM™ PRODUCTS CARE & CLEANING GUIDE

MARBLEFORM™ is a sustainable, unique material that has been developed by Claybrook to reimagine the possibilities of stone crafting. MARBLEFORM™ products have a high content of natural stone which contributes to the organic nature and beauty of Claybrook products. The following care instructions are advised:

Cleaning

After unpackaging and installing

- Clean the product with a soft white cotton cloth, clean water, and a gentle cleaning agent.

After daily use

- Rinse the products with fresh water and a soft white cotton cloth, be sure to dry your product after cleaning.
- Do not leave any substances or chemicals on the surface after use. Any chemical should be wiped clean and rinsed with water, and the product dried.
- MARBLEFORM™ has superior stain resistance, but it is recommended that bath or basin water containing additives (oils bath salts, dyes, etc.) are always drained and the product should be cleaned with warm fresh water immediately after use.
- If marks cannot be removed, use a non-abrasive mild cream cleaner and a soft white cloth. Always rinse any cleaning products off the bath or basin after use with fresh clean water and do not leave any substances and chemicals on the surface.
- Avoid spills and residue from acidic materials including food and beverages (e.g., juices, lemon, wine, etc.) or scented/ concentrated body care products. Be sure to wipe up spills as soon as they occur.

Fingerprints

Darker colors may be prone to fingerprints due to the darker outlook of the product.

- Claybrook supplies a nano cleaning sponge with our products. Use the sponge to dry wipe or use a mild, non-abrasive, cream cleaner to clean the area with water and a soft cloth. Rinse off the cleaning products with fresh warm water and then dry.

Maintenance

- For more substantial or significant stains, you may apply acetone with a clean white cloth.

- Should your product sustain minor scratches, more permanent stains or etching:
 1. Initially use 400-grit sanding pad to wet sand the area of concern.
 2. Then use 800-1200 grit sandpaper to wet sand the area for smoothing and making the surface even.
 3. Rinse the area with water before applying acetone with a clean white cloth.

Note:

Sand gently and avoid heavy sanding. Try sanding a small and less obvious area before applying on larger surface area.

- Follow the cleaning and care instructions (above) for regular use and avoid leaving cleaning cloths and towels on Claybrook products.
- Depending on product use, a waterproof sealer can be applied to darker colors as part of a regular maintenance program. This will depend on individual use and the sealer should be re-applied as required.

Special Notes for Dark Colors

- On dark colored products take extra care to avoid acidic and alkaline cleaning products. Products containing bleach should also be avoided.
- Soaps containing citric acid (such as scented soaps) should be avoided and always check the ingredient lists for these types of products.
- If using a soap dispenser, then a drip tray is recommended.
- In order to keep the optimum finish, on darker products we recommend applying waterproof sealer periodically as required.

If you experience stubborn staining or etching on the products, then follow the maintenance instructions advised above.

Caution

- Do not use colored cloths or wipes that may leave permanent stains on the product.
- Do not use cleaning agents that contain acid, bleach, small particles, or abrasive powders.
- Do not use rough media such as brushes. They will damage the handcrafted surface of the products.
- Do not use perfumed soaps that contain citric acid. They may damage the handcrafted surface of the product.
- If using a soap dispenser, it is recommended to use a drip tray.

Please note that improper handling may void your product warranty. Please contact your local Dealer should you require any further information.